

ZOOM 'n GROOM

MATTED DOG RELEASE

Matted coats can cause a variety of skin & health problems. Matted fur does not allow for air circulation to the skin, causing hot spots, bacterial and fungal infections. Stickers as well as fleas, ticks, maggots, and other parasites may be lurking in the coat causing further skin infections.

Matted fur also pulls and binds, causing pain to your pet when they move or lay on mats. The skin underneath is usually raw and inflamed or bruised. Matted coats will not dry properly and can lead to rotting fur and skin.

Due to the coat condition of my dog, Zoom N Groom LLC has determined that the only humane thing to do is to shave your dog's coat down. This is a very short clip to removing all the matting allowing the skin to breathe again.

After the groom your dog may show signs of skin irritations, sanitary infections due to feces and urine being trapped against your pet's skin, eye infections or other eye issues due to eye "gunk" and moisture being trapped so close the eyes and delicate skin near the eyes, bruising or sores due to matting and wet/dirty coat.

Some dogs may itch, self-mutilate (scratch or bite themselves due to irritation the matting caused and cause bleeding) or have behavior changes after the groom. Ear hematomas can form due to the matting cutting off circulation to the ears. Some of these issues may requiring vet care at owner expense.

The matted hair rests tightly against the skin and because of this your dog may develop clipper irritation or be nicked or cut because the groomer must work so closely to the skin to remove the matted coat. Our groomers are very careful, but the possibility of injury exists due to the lack of proper grooming causing the matting to occur. Understanding all these risks and understanding that other health issues may arise Zoom N Groom LLC is authorized to proceed with the de-matting process.

Because this procedure takes extreme care and extra time, there will be additional charges depending on the severity of matting. My hourly rate is \$100 an hour under these circumstances.

I hereby release Zoom N Groom LLC from any liability associated with the above-mentioned process and all injuries or medical problems that may be uncovered and/or occur during the stripping and de-matting process.

Should the pet need veterinarian care after or during the process of dematting, owner agrees to pay all veterinarian fees. I will not slander nor libel Zoom N Groom LLC for shaving my dog in an attempt to help make them feel better, or for any medical conditions that may arise. I understand it is my duty as a pet owner to provide proper grooming for my pet to avoid the matting in the future. I understand pictures will be taken to protect Zoom N Groom LLC and that additional fees may be added depending on the time it takes to safely demat my pet.