

ZOOM 'n GROOM

AFTER CARE FOR SEVERE MATTING REMOVAL

Please note that photos/video were taken before, during and after the groom to document the condition of your pet and noting anything we uncovered during the grooming process.

While every effort will be made to prevent irritation, nicks, and cuts, unfortunately these things may happen as a result of the condition of your pet when it was presented to us for grooming. As a result, we want to make you aware of the following things.

Severe matting on your pet may cause his/her skin to be irritated for a few days. This irritation may not appear for 2-3 days after grooming. We have taken every precaution to minimize the possibility of this happening.

In some cases, a change in personality can also happen. Hiding, depression, pouting, are examples of this change. This is temporary and will generally resolve itself in two or three days. If the ears were matted, please make sure they do not shake their head excessively due to the possibility of a hematoma forming, as explained in the matted release form you signed prior to grooming.

If swelling or bruising appears consult your veterinarian immediately.

Your pet's nails may be sharp due to being freshly trimmed and can result in self-mutilation due to scratching at their now exposed skin. We file nails, when possible, but it is not always possible.

Consult your veterinarian for information on what to use on irritated skin.

If the sanitary area was shaved short due to matting it may be irritated due to urine and feces being trapped against the skin. Such close clipping on a dog not used to the process can also cause irritation. Your dog may begin scooting on the floor or licking further irritating the sanitary area.

If your dog has, or develops any skin or other medical issues, we urge you to seek your veterinarian's care as soon as possible. Please watch your pet carefully so that they don't scoot, lick, or scratch their skin and cause damage to themselves. We are not responsible for any skin irritations, hematomas, nicks, cuts, or any health issues caused by severe matting.

We will be more than happy to assist you in deciding on a grooming schedule to fit your desired haircut to help keep your pet feeling and looking their best.

